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## Message from the State Court Administrator

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February 2014

Dear Friends:



I am pleased to release the thirteenth annual edition of the *Statistical Reference Guide to Florida's Trial Courts* (SRG). It is always a priority for the Office of the State Courts Administrator (OSCA) to provide a timely and accurate accounting of trial court statistics to court managers, policy makers, the legislature, our justice system partners, and the public.

This reference guide is a compilation of Summary Reporting System data as reported by each of the 67 county clerks of court and maintained by the OSCA during fiscal year 2012-13. It provides comprehensive information on filings, dispositions, reopenings, and other statistics for analysis and as a planning resource for the Florida judiciary. Information is presented by category and case type for both circuit and county courts. This publication provides quick access to trial court statistics and serves as a source of information and education for the citizens whom we serve.

It is more important than ever to maintain a coordinated and consistent system for reporting court statistics. My staff and I extend our appreciation to the clerks of court and their staff for supplying the statistical information reported in this SRG. Without their assistance in tracking and submitting court data, this reference guide would not be available.

Sincerely,

A handwritten signature in cursive script, which reads "Elisabeth H. Goodner". The signature is written in dark ink and is positioned above the printed name.

Elisabeth H. Goodner  
State Courts Administrator

In memory of Miriam O'Kelo Jugger,



(1968 - 2013)

Miriam was an esteemed colleague. She was a Senior Court Analyst II and was assigned to the Court Services unit. We honor her memory by recognizing her many contributions to the Office of the State Courts Administrator (OSCA) and the state courts system.

Miriam Jugger exemplified OSCA's organizational values of respect, integrity, innovation, flexibility, accountability, and excellence in all her interactions with individuals from OSCA, the supreme court, the trial courts and the clerks of court. Miriam began her tenure with OSCA in 2007. Her experience at the Leon County Clerk's Office where she was a Deputy Clerk of Court proved to be invaluable experience as she assumed her new duties at OSCA.

Miriam became a roving ambassador for the OSCA as she would travel the state conducting Summary Reporting System (SRS) audits and trainings. She was always in command of her material and provided straight answers to sometimes difficult questions. She became the resident expert on matters relating to SRS and would tackle difficult projects, conduct extensive research, spend tireless hours reviewing and editing the Statistical Reference Guide, and issue technical memorandum or emails clarifying matters for the field.

Miriam worked hard to improve and increase the frequency of SRS trainings including those conducted via video or tele-conference. Miriam initiated the concept of remote auditing whereby OSCA would audit clerk's files remotely via the internet. These processes saved court funds and resources by eliminating the time and cost of statewide travel. During these events, she always treated everyone with dignity and respect.

Above all else, Miriam was an honest and forthright individual with integrity that shone through on every interaction she had with her coworkers and those across the state with whom she interacted.

Miriam Jugger was a special person who championed social justice while touching countless lives. She is sorely missed.

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