

Florida State Courts System Class Specification

Class Title: General Services Manager

Class Code: 6500

[Pay Grade 32](#)

General Description

The essential function of the position within the organization is to manage operations of the General Services Department of the Office of the State Courts Administrator. The position is responsible for staff supervision, planning, risk management, procurement, contract administration, workplace safety, and performing administrative functions. The position works independently, reporting major activities through periodic meetings.

Examples of Work Performed

(Note: The examples of work as listed in this class specification are not necessarily descriptive of any one position in the class. The omission of specific statements does not preclude management from assigning specific duties not listed herein if such duties are a logical assignment to the position.)

Supervises staff, including selecting or recommending selection, training, assigning and evaluating work, counseling, disciplining, and terminating or recommending termination; prepares periodic employee performance evaluations.

Manages procurement for the Florida State Courts System, including purchasing cards and MyFloridaMarketPlace e-procurement; oversees training and monitoring of purchasing at the trial and appellate levels, and issuing and reviewing formal solicitations to develop contracts for use by all courts.

Oversees the contract administration function; assists with contract negotiations and preparation of contracts.

Manages/oversees administrative matters such as setting up and maintaining records, preparing routine and special reports, or providing for staff technical or professional growth.

Oversees workplace safety in the Supreme Court building and risk management branch-wide; ensures compliance with applicable regulations and laws.

Serves as Judicial Branch Alternate Emergency Coordination Officer. Oversees Branch emergency preparedness, planning, training, and response.

Coordinates Supreme Court and District Court of Appeal Capital Improvement Program legislative requests.

GENERAL SERVICES MANAGER

Attends or conducts staff, committee, team and other professional meetings to exchange information; attends technical or professional classes, workshops or seminars to improve technical and professional skills.

Serves as chair to the Supreme Court Safety Committee.

Reviews the court's accident data and recommend corrective action to reduce accidents and liability.

Competencies

Data Responsibility:

Refers to information, knowledge, and conceptions obtained by observation, investigation, interpretation, visualization, and mental creation. Data are intangible and include numbers, words, symbols, ideas, concepts, and oral verbalizations.

Synthesizes or integrates analysis of data or information to discover facts or develop knowledge or interpretations; modifies policies, procedures, or methodologies based on findings.

People Responsibility:

Refers to individuals who have contact with or are influenced by the position.

Instructs or trains others through explanation, demonstration, and supervised practice, or by making recommendations on the basis of technical disciplines.

Assets Responsibility:

Refers to the responsibility for achieving economies or preventing loss within the organization.

Requires responsibility and opportunity for achieving major economies and/or preventing major losses through the management of a moderate sized department, authorizing expenditures of large amounts of money, supervising the purchasing of high value materials, supplies and equipment, or overseeing risk management.

Mathematical Requirements:

Deals with quantities, magnitudes, and forms and their relationships and attributes by the use of numbers and symbols.

Uses practical application of fractions, percentages, ratios and proportions, measurements, or logarithms; may use algebraic solutions of equations and equalities, deductive geometry, and/or descriptive statistics.

GENERAL SERVICES MANAGER

Communications Requirements:

Involves the ability to read, write, and speak.

Reads and interprets advanced professional materials; writes complex reports and papers; speaks to high level professional groups.

Complexity of Work:

Addresses the analysis, initiative, ingenuity, creativity, and concentration required by the position and the presence of any unusual pressures.

Performs work involving the application of principles of logical thinking, scientific or legal practice to diagnose or define problems, collect data and solve abstract problems with widespread unit or organization impact; requires sustained, intense concentration for accurate results and continuous exposure to unusual pressure.

Impact of Decisions:

Refers to consequences such as damage to property, loss of data or property, exposure of the organization to legal liability, or injury or death to individuals.

Makes decisions with moderately serious impact - affects work unit and may affect other units or citizens.

Equipment Usage:

Refers to inanimate objects such as substances, materials, machines, tools, equipment, work aids, or products. A thing is tangible and has shape, form, and other physical characteristics.

Coordinates the handling of machines, tools, equipment, or work aids involving extensive latitude for judgment regarding attainment of standard or in selecting appropriate items, such as vehicles, computers, peripherals, or software programs such as word processing, spreadsheets or custom applications.

Safety of Others:

Refers to the responsibility for other people's safety, either inherent in the job or to assure the safety of the general public.

Requires management level responsibility for application and interpretation of the policies regarding the provision of continuous enforcement of the laws and standards of public health and safety.

Education and Experience Guidelines

Education:

Refers to job specific training and education that is recommended for entry into the position. Additional relevant experience may substitute for the recommended educational level on a year-for-year basis.

GENERAL SERVICES MANAGER

Bachelor's degree in business; public administration; management; or a closely related field.

Experience:

Refers to the amount of related work experience that is recommended for entry into the position that would result in reasonable expectation that the person can perform the required tasks. Additional relevant education may substitute for the recommended experience on a year-for-year basis, excluding supervisory experience.

Five years of related experience.

Licenses, Certifications, and Registrations Required:

Refers to professional, state, or federal licenses, certifications, or registrations required to enter the position.

None